

Cancel and Return to your Customer Portal

(<https://tiki.ludlums.com/CustomerPortal?hashpass=>)



LUDLUM
MEASUREMENTS, INC.

Ludlum Measurements, Inc.

INSTRUMENT RETURN FORM 78e

ver: 2024 Apr

Toll Free (US/CAN): (800) 922-0828 • Phone: (325) 235-5494 • Fax: (325) 235-4672 • Website: www.ludlums.com

Shipping Address:

All instruments (except Fixed Contamination) requiring service should be shipped to the following address:

Ludlum Measurements, Inc.
Attn: Service Department
501 Oak Street
Sweetwater, TX 79556
USA

Date/Time of this Form:

11/11/2024 04:05 PM



Return reason:

- Item(s)
returned for:
*
- Repair/Calibration
 - Repair Only
 - Calibration Only
 - Other

To receive an estimate:

Send me an Estimate via e-mail:

Note: This is not for requesting a quote, this is for customers who want to confirm the estimated charges for Repairs prior to billing. To request a quote, please call or email the Service Department.

Fixed Contamination Instruments:

Ludlum Measurements' Radioactive Materials License allows us to accept fixed contaminated goods from Nuclear Power Plant Customers and/or specifically licensed nuclear service providers ONLY.

For questions concerning the regulations of, or our requirements for, fixed contamination instruments, please contact Logan Gratehouse at:

325.235.5494 x3414

325.455.2490

lgratehouse@ludlums.com

This is an FCI Return:

Calibration Certificate Name:

Calibration Certificate Name: *

This name will be placed on the Calibration Certificate.

End User Information:

This is who will be contacted in case of approval for repair work done or technical issues.

Contact Person: *

(End-User)

Phone:

(End-User)

Email: *

(End-User)

Phone Ext/Comment:

Note: This is the e-mail address tied to your Customer Portal. It will be used to send you automated communications regarding the status of your return. To use a different e-mail address, please register a new account in the Customer Portal.

Return Shipping:

Ship Via:

Return shipping is the method and destination to which we will send your equipment back to you.

Return Shipping Payment Method: *

Please choose how you would like the shipping to be paid. ▼

How the shipping is paid for when we ship the order back.

Ship to Address:

This is where we will send your equipment back to you.

Name: *

Line 1: *

Line 2:

Line 3:

City: *

State: *

Zip Code: *

Country: *

Specify the Instrument/Probes to returned, one per line:

Please use the first column for the Serial # of your instrument, and describe the model in the second column. If you have a meter & probe(s), use the 1st column for the meter's serial, the 2nd column for the meter's model, and the last column for the probe serial number(s).

If you have specific instructions, or comments for an instrument/meter or probe, use the comment box in the comments column.

Line Type *	Instrument/Meter Serial (serial # mandatory) *	Instrument/Meter Model *	Comment about this Serial #	Probe(s) Serial, one per line	
<input checked="" type="radio"/> Ludlum <input type="radio"/> Non-Ludlum / Only Probe	<input type="text" value="Instrument/Meter S#"/>	<input type="text" value="Instrument/Meter"/>	<input type="text" value="Comment"/>	<input type="text" value="List of Probe Serial"/>	<input type="text" value="✕"/>

Payment Information:

Contact Person: *

(Purchasing)

Customer Account Number:

(Optional, processing is expedited if you know our Customer Number for your account)

Email: *

(Purchasing)

Phone:

(Purchasing)

Phone Ext/Comment:

Fax:

(Purchasing)

Bill to Address:

This is who will actually pay for the work done.

Name: *

(e.g., Business name)

Line 1: *

(Attn., or Street Address)

Line 2:

(If no Attn., PO Box, else, Street Address)

Line 3:

(Unit, Ste., Ref., Attn., misc.)

City: *

State: *

Zip Code: *

Country: *

Comments:

Malfunctioning Symptoms, Special Instructions, etc:

Information Confidentiality:

Ludlum Measurements, Inc. is legally obligated to manage information obtained or created during the performance of calibration activities. No information will be made public without the consent of the customer. All information is considered proprietary and will be regarded as confidential. If Ludlum Measurements is required by law to release confidential customer information, the customer WILL BE notified unless customer notification will impede the investigation. This confidentiality clause applies to ANY person that acts on the company's behalf or has access to the calibration laboratory (e.g., contractors, external bodies, committee members).

Form Security Status

NOT OK

 Submit