# REMOTE INSTALL QUESTIONNAIRE - v1.0.2

This questionnaire must be completed prior to the remote installation. Please email completed questionnaire to [patrick.brand@ludlums.com](mailto:patrick.brand@ludlums.com). LMI will install and configure the Universal or Model 375-Web application, but installation of server OS, IIS, and SQL is the responsibility of the customer.

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| 1.0 | CUSTOMER INFORMATION |  |
| 1.1 | Customer Name |  |
| 1.2 | Customer Address |  |
| 1.3 | Contact Name |  |
| 1.4 | Contact E-Mail |  |
| 1.5 | Contact Phone Number |  |
| 1.6 | LMI Sales/Rep Name |  |
| 1.7 | Name of application being installed (Universal or 375-Web) |  |

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| 2.0 | SERVER INFORMATION |  |
| 2.1 | Is this a new installation or upgrade? If upgrade, also complete section 3. |  |
| 2.2 | What is the Windows OS version installed on server? (Minimum is Windows 10 Pro or higher/Windows Server 2016 or higher) |  |
| 2.3 | What is the version of SQL Server? (Supports SQL Server 2016 or higher) |  |
| 2.4 | Is the Express version of SQL Server being used? |  |
| 2.5 | Is SQL Server installed on the same server with the LMI software, or will an external SQL Server be used? |  |
| 2.6 | If an external SQL Server is being used, what is the server name/instance? |  |
| 2.7 | IP Address of application server |  |

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| 3.0 | UPGRADE TO NEW SERVER |  |
| 3.1 | Will the database be migrated over if upgraded to a new server? If YES, customers are responsible for moving data to the new server. |  |
| 3.2 | If 375-Web application, has the “settings.config” file been copied from old server to new server? The file is in C:\PROGRAM FILES (X86)\LUDLUM MEASUREMENTS, INC\MODEL 375 SUPERVISOR SERVICE. |  |

When installing IIS on the server/computer, the following features need to be selected. IIS6 Management tools are required for installation and can be uninstalled afterwords.

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| 4.0 | REQUIREMENTS WHEN INSTALLING IIS |  |
| 4.1 | Application Development |  |
| 4.1.1 | ASP.NET |  |
| 4.1.2 | .NET Extensibility |  |
| 4.1.3 | ISAPI Extensions |  |
| 4.1.4 | ISAPI Filters |  |
| 4.2 | Management Tools |  |
| 4.2.1 | IIS6 Management Tools | IIS6 Management tools can be uninstalled after web application has been installed. |
| 4.2.2 | IIS 6 Metabase Compatibility |  |
| 4.2.3 | IIS 6 Management Console |  |

When installing SQL server, 375-Web requires SQL authentication. Universal can use either Windows authentication or SQL authentication. For Windows authentication this user will be used to:

* Run the Windows service for Universal.
* Run Service Utility as this user to be able to save configuration changes to database.

The user (SQL or Windows) will need db owner rights to the database.

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| 5.0 | REQUIREMENTS WHEN INSTALLING SQL SERVER |  |
| 5.1 | 375-Web requires SQL authentication to be enabled |  |
| 5.2 | Universal can use SQL authentication or Windows authentication |  |
| 5.3 | Windows authentication (AD) username |  |

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| 6.0 | RADIATION MONITORS |  |
| 6.1 | Total number of radiation monitors |  |
| 6.2 | List the serial number for each radiation monitor |  |
| 6.3 | Are all radiation monitors powered on and connected to the network? |  |
| 6.4 | List the IP address for each radiation monitor |  |
| 6.5 | If this is an upgrade, are any rad monitors reported as MISSING on the existing server currently? |  |
| 6.6 | Is each rad monitor pingable on the network? |  |
| 6.7 | Is each rad monitor’s Network Settings page accessible from a web browser using its IP Address? |  |

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| 7.0 | E-MAIL |  |
| 7.1 | From Address |  |
| 7.2 | SMTP Server |  |
| 7.3 | SMPT Port |  |
| 7.4 | Use SMTP Authentication Yes/No |  |
| 7.5 | SMTP username |  |
| 7.6 | List of email addresses for alarms |  |
| 7.7 | List of email addresses for failures |  |
| 7.8 | Alarm subject |  |
| 7.9 | Alarm user-defined message |  |
| 7.10 | Fail subject |  |
| 7.11 | Fail user-defined message |  |